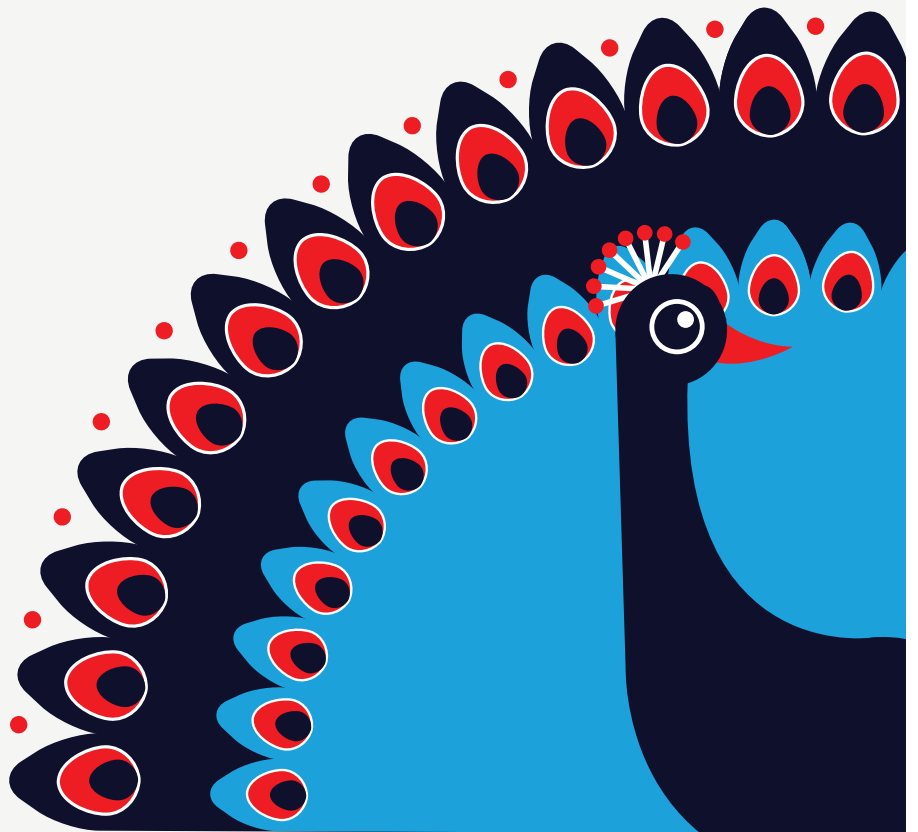


# CAREERS SERVICE FAQs

For Parents and Carers



**CAREERS SERVICE**  
[www.ncl.ac.uk/careers](http://www.ncl.ac.uk/careers)



**Newcastle**  
University

# Here you will find information on how the Careers Service can support your child whilst studying at Newcastle University.

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## What does the Careers Service do?

Newcastle University provides a range of services for students coming to our institution and for three years after they graduate. Our aim is to enhance our students' understanding of their strengths and provide opportunities to develop their skills, experience and contacts. We do this by supporting your child to explore their career path, find work, start a business or independent career, pursue further study or develop their skills and experience through tailored support and fantastic opportunities and initiatives.

Our service provides: bespoke, one-to-one career guidance; start-up and self-employment support; workshops, events and resources; academic modules; peer support and mentorship; vacancies, work experience and career development initiatives. The Careers Service can be accessed from anywhere in the world over the phone or online via MyCareer.

Take a look at this [short video](#) for more information.

## What options does my child have after their degree programme?

There is a vast amount of options available to those with a degree from Newcastle University, irrespective of the subject. Whilst studying at university your child will gain subject-specific knowledge, plus transferable skills and experiences that are sought after in many different graduate professions.

There isn't one specific list of options a student has with their degree. We encourage our students to reflect on their strengths and what they want to do, rather than what they can do. We can support your child with this reflection through careers counselling and by providing access to services to build their work experience and contacts, supporting them to make their goals a reality. Take a look at [our destination data](#) from the [DLHE survey](#) to see the variety of employment, further study and self-employment opportunities our graduates from different degree disciplines move onto.

## Will my child have access to graduate employers?

Newcastle University is a top-ranking Russell Group university and regularly falls within the top 25 universities targeted by the largest number of top graduate employers<sup>1</sup>. This means we are able to bring students plenty of opportunities to interact with graduate employers both on and off campus.

These opportunities often take the form of large-scale annual events such as our recruitment fairs, our Creative Careers Conference and First Year Fest exhibit, as well as smaller-scale employer presentations and breakfast networking sessions. These give our students the chance to gain insight into the culture and values of an organisation and find out about potential opportunities in a more relaxed setting. **Take a look at our list of upcoming events.**

Whilst some events may look a little different this year as we revise provision to fit in line with Covid-19 safety measures, we will still endeavour to create opportunities to connect students with top graduate employers and local SMEs.

## What opportunities will students have to access part-time work?

Part-time work is a great way to gain experience, develop valuable skills, meet new people and earn. We support students to access part-time roles both on and off campus. Students are able to access our vacancy portal MyCareer where they can search for local part-time work. These typically include adverts for the traditional 'student jobs' such as retail and hospitality roles, but we also advertise opportunities and paid internships that may be more directly related to your child's field of study.

Each year we also recruit a pool of students to undertake a range of short-term jobs across the university, from clerical work and catering assistance to cleaning and events support. Students in this jobs pool are emailed work assignment opportunities they can choose from to fit with their interests and availability around their studies. More information **about this pool** and our **on campus opportunities** can be found on our website.

## Do you support students to secure a placement year?

Students can choose to integrate a placement year into the vast majority of undergraduate degree programmes at Newcastle University, even if they didn't originally apply for one through UCAS. We encourage students to actively search for placements themselves, to introduce them to the intricacies of the graduate labour market, but we also provide plenty of help and support along the way. This ranges from advice on finding opportunities, to help reviewing applications and preparing for interviews.

We have a dedicated team of placement advisers who support students in the transition to their placement year and throughout their year in industry. You can find more information about **placement years on our website** and take a look at our **blog** and **informational video** to hear about some of our student's placement year experiences.

## Do you support students with their business ideas?

Whether your child want to develop their enterprise skills, explore ideas, work freelance or start their own business, we can help them at every stage, from pre-idea to launch and beyond.

From its inception in the year 2000, our START UP service has supported 203 student businesses with a combined annual turnover of £60m. Between them, they've raised over £19m in external investment, won national and global awards and created the equivalent of 695 full-time jobs, a legacy that your child could be part of. **Hear more about START UP at Newcastle University** from our students themselves and visit our **website** for more information.

## What support can you provide if my child wants to change or leave their course?

Coming to university is a big transition and it is not uncommon for students to have doubts about taking this step or their choice of course. If your child finds themselves in this situation, the university has a range of academic and pastoral support available from their personal tutor and the various teams within Student Services. Here in the Careers Service, we can help them to talk through their options or explore alternatives.

Students in this situation have access to one-to-one careers counselling with our consultants and we encourage them to speak with their course tutors, as well as friends and family. We also have **guidance online** with a **range of FAQs** to help them reflect on any concerns they may have.

## My child has a disability or long term health condition, how will you ensure they can access support?

The Careers Service has a 'whole service' approach to working with students with a disability or long-term health condition. We have a dedicated Information Adviser and Careers Consultant who are responsible for ensuring the Careers Service is up to date with accessibility guidelines and that we follow good practice. However, every member of the Careers Service team is trained to ensure they are providing an accessible service.

We offer reasonable adjustments, such as longer one-to-one sessions, early access to on campus events for those students who prefer a quieter environment and alternative formats to our resources such as Braille or audio, using **SensusAccess**.

We also advertise opportunities specifically for disabled students throughout our website, can provide advice on sharing information about a disability with employers and further **disability and employment-related resources**.

If you have any questions or specific requirements for your child in relation to a disability or long term health condition, you can **contact us** and we will be happy to help.

## How has Covid-19 impacted the facility students can expect from the Careers Service?

Our service has always aimed to provide access to resources for our students and graduates, whether they are located in Newcastle or based further afield. This aim has put the service in a good position to adapt our provision to a digital-first approach whilst we tackle the challenges of Covid-19. Students are still able to access one-to-one support with Careers Consultants and our CV, Information and START UP Advisers through our MyCareer platform by submitting queries or booking an online appointment.

Many of our major events and workshops will take place online this year as part of our flexible learning offer and we are continually reviewing these plans in response to the latest government guidance. Our programme of year-round careers and employability workshops will also run online, focusing on topics such as career planning, using LinkedIn, finding part-time work, writing successful CVs, and a full range of START UP workshops. These will be complimented by our **playlist of masterclasses** which students can access anytime through our YouTube channel and website.